



The Chartered Institute of  
Logistics & Transport

Singapore

## CAAS Receives Prestigious IATA Eagle Award for Air Navigation Services



The Civil Aviation Authority of Singapore (CAAS) has won the International Air Transport Association (IATA) Eagle Award for the **'Best Air Navigation Service Provider'** (ANSP) for 2009. The award ceremony was held on 6 June 2009 at the 65th IATA Annual General Meeting in Kuala Lumpur, Malaysia.

The IATA Eagle Awards are given to leading airport operators and air navigation service providers who are committed to providing value for money service, by taking positive steps to control infrastructure costs and related charges. The award was awarded to CAAS at the recommendations of an independent Eagle Award panel.

With this award, CAAS has won a total of five Eagle Awards to date. CAAS, which also manages and operates Singapore Changi Airport, previously won Eagle awards for **'Best Airport'** in 2001, 2002, 2003 and 2005. CAAS is currently the only organisation that has won the esteemed Eagle Award under both the 'Best Airport' and 'Best ANSP' categories.

Reflecting on CAAS' achievement, Mr Lim Kim Choon, Director-General & Chief Executive Officer, CAAS, said, "Air navigation services, including air traffic control and related services, are essential in ensuring safe and efficient aircraft movements in our airspace and at our airports. Therefore it is gratifying for CAAS to receive official recognition from IATA for our efforts in upholding high standards in the provision of air navigation services to our customers."

One of the areas the panel of the Eagle Award noted was CAAS' enhancement of air traffic management procedures and runway capacity at Changi Airport over the last five years. These efforts have paid off, resulting in reduced flying distances which translate to time and cost savings for airlines. At the regional level, CAAS has proactively worked with the International Civil Aviation Organization, IATA and other States/ANSPs to implement new air traffic management procedures that improve traffic flow and increase airspace capacity. These efforts involved close coordination with IATA, airlines, pilots and other stakeholders.

CAAS has also been supportive of the airline industry. This year, CAAS proactively helps airlines through difficult times by extending financial relief and incentives such as the landing fee rebates as part of its Air Hub Development Fund.

CAAS currently provides air navigation services to over 80 airlines operating more than 4,500 weekly scheduled flights to some 193 cities across 60 countries.